

**UNITED STATES DISTRICT COURT  
MIDDLE DISTRICT OF NORTH CAROLINA**

IN RE: NOVANT HEALTH, INC

LEAD Case No. 1:22-cv-00697-CCE-JEP  
Consolidated with: 1:22-cv-00700-CCE-  
JEP; 1:22-cv-00709-CCE-JEP;  
1:22-cv-00799-CCE-JEP; and  
1:22-cv-00970-CCE-JEP

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**PLAINTIFFS' MEMORANDUM OF LAW IN SUPPORT OF UNOPPOSED  
MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT**

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Plaintiffs Keith David Allen, Karyn Cook, Daymond Cox, Kevin Curry, Meghan Curry, Dr. Richard Nero, David Novack, Cheryl Taylor, Fernando Valencia, and Natalie Wells-Reyes (“Plaintiffs”), individually and on behalf of others similarly situated, hereby submit their memorandum of law in support of their Motion for Final Approval of Class Action Settlement.

**I. INTRODUCTION**

Pursuant to Federal Rule of Civil Procedure 23(e)(2) (“Rule 23”) and this Court’s November 6, 2023 Order granting preliminary approval of this class action Settlement (ECF No. 55) (“Preliminary Approval Order,”), Plaintiffs respectfully seek final approval of their class action Settlement<sup>1</sup> with Defendant Novant Health, Inc, (“Novant” or “Defendant” and, together with Plaintiffs, the “Parties”). *See* Fed. R. Civ. P. 23(e)(2). The

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<sup>1</sup> Unless otherwise indicated, capitalized terms used in this Memorandum have the same meanings as in the Settlement Agreement and Release (the “Settlement Agreement” or “S.A.”). ECF No. 52-1.

Settlement resolves all claims against Novant on behalf of a class of persons regarding the use of an Internet tracking technology supplied by a third party, called a pixel (referred to as a “Tracking Tools” herein) that allegedly disclosed certain personal or health related information to a third-party vendor. The Settlement Class is defined as all individuals residing in the United States who Novant identified as potentially having their personal or health-related information disclosed to a third party because of Novant’s use of Tracking Tools on Novant’s websites or MyChart patient portal between May 1, 2020 and August 12, 2022. S.A. ¶ 14(II).

Through extensive arm’s-length negotiations, the Parties reached a Settlement that provides for immediate and significant benefits for the Class. *See* Declaration of Gary M. Klinger in Support of Plaintiffs’ Unopposed Motion for Preliminary Approval of Class Action Settlement, ECF No. 52-2 (“Klinger Decl.”). The Settlement is the result of hard-fought negotiations between experienced counsel who had a comprehensive understanding of the strengths and weaknesses of each Party’s claims and defenses. *See id.* ¶¶ 26-27, 31-32. If approved, the Settlement will provide Class Members with the precise relief this lawsuit was filed to obtain.

Specifically, the Settlement negotiated on behalf of the class provides for the ability to claim a *pro rata* share of a \$6,660,000 non-reversionary Settlement Fund. ECF 52-1, S.A. ¶¶ 14(nn), 18, 21, 28.

Class Counsel zealously prosecuted Plaintiffs’ claims, achieving the Settlement Agreement only after a hard-fought motion to dismiss on which briefing was concluded on February 10, 2023. ECF No. 34. While the parties awaited the Court’s decision, the parties

engaged in significant informal discovery and participated in private mediation on July 21, 2023, before Hunter R. Hughes. *See* Klinger Decl., ¶¶ 32-33. While the mediation was productive, it did not result in a settlement during mediation. *Id.* Over the following several weeks the Parties continued to negotiate and ultimately reached an agreement in principle on a settlement on August 21, 2023. *Id.* Class Counsel then worked diligently over the course of several months finalizing the Settlement Agreement and associated exhibits, engaging a settlement administrator, drafting notice forms and the claim form, and preparing the Motion for Preliminary Approval (ECF No. 51). After this Court granted preliminary approval, the Settlement Administrator—with the help of the Parties—disseminated Notice to the Class and implemented the user-friendly claims process that the Court approved. Individual notice was provided directly to Class Members via first class mail. The Settlement Administrator attempted to send Notice to 100% of the Settlement Class and reached 99.2% of the Settlement Class, easily satisfying Rule 23(c)(2)(B) and due process standards. *See* Declaration of Jordan Turner Regarding Implementation of Notice Program and Verification of Compliance with Notice Requirements (“Turner Decl.”), ¶ 15 (ECF No. 63); Fed. R. Civ. P. 23(c)(2)(B). The Notice provided each Settlement Class Member with information regarding how to reach the Settlement Website, make a Claim, and how to opt-out or object to the Settlement.

The reaction from Settlement Class Members to the Settlement is resoundingly positive. The deadline for Settlement Class Members to opt-out or object to the Settlement was April 4, 2024. Only thirty-six individuals timely requested exclusion from the Settlement, and there were no objections to the Settlement or Plaintiffs’ Motion for an

Award of Attorneys' Fees, Reimbursement of Expenses, and Service Awards to Class Representatives, filed on March 20, 2024. Turner Decl. ¶¶ 18-19. The Claims Deadline was May 6, 2024, and as of May 15, 2024, the Settlement Administrator has received 161,766 claims. *See* Turner Decl. ¶ 17. Of these, 159,881 are timely, from Settlement Class Members, and non-duplicative. *Id.*

The Settlement delivers tangible, immediate benefits to Settlement Class Members addressing the potential harms caused by Defendant's use of Tracking Tools, without protracted and inherently risky litigation. It delivers a fair and adequate resolution for the Class and merits final approval. Accordingly, for the reasons set forth herein, Plaintiffs respectfully request this Court grant their Motion for Final Approval of Class Action Settlement ("Motion for Final Approval"), as well as Plaintiffs' Motion for an Award of Attorneys' Fees, Reimbursement of Expenses, and Service Awards to Class Representatives ("Motion for Attorneys' Fees"), filed on March 20, 2024. ECF No. 60.

## **II. FACTUAL AND PROCEDURAL BACKGROUND**

In the interest of judicial efficiency, for factual and procedural background on this case, Plaintiffs refer this Court to Plaintiffs' Memorandum in Support of Unopposed Motion for Preliminary Approval of Class Action Settlement, filed on October 12, 2023, ECF No. 52, and the accompanying exhibits filed in conjunction therewith. Plaintiffs also refer the Court to Plaintiffs' Motion for Attorneys' Fees and supporting exhibits. ECF Nos. 60 and 61.

### III. THE SETTLEMENT TERMS

As described in the Settlement Agreement, the settlement benefits are substantial, and will be paid from a \$6,600,000 non-reversionary settlement fund.

#### A. The Settlement Class

The Settlement Class is defined as all individuals residing in the United States who defendant identified as potentially having their personal or health-related information disclosed to a third party because of Defendant's use of Tracking Tools on Defendant's websites or MyChart patient portal between May 1, 2020 and August 12, 2022. Excluded from the Class are (i) Defendant, any entity in which Defendant has a controlling interest, and Defendant's affiliates, parents, subsidiaries, officers, directors, legal representatives, successors, and assigns; (ii) any judge, justice, or judicial officer presiding over the Litigation and the members of their immediate families and judicial staff; and (iii) any individual who timely and validly excludes themselves from the Settlement. S.A. ¶ 14(II).

#### B. The Settlement Benefits

Pursuant to the settlement, Novant will establish a \$6,660,000 non-reversionary Settlement Fund. *Id.* ¶¶ 14(nn), 18, 21. Settlement Class Members were given an opportunity to submit a claim for a *pro rata* share of the Settlement Fund. *Id.* ¶ 28. To submit a claim a Class Member needed only submit a valid Claim Form before the Claim Deadline of May 4, 2024. *Id.* & Ex. A; Preliminary Approval Order, § VI.

As of the Claim Deadline, the Settlement Administrator has received 161,766 claims. *See* Turner Decl. ¶ 17. Of these, 159,881 are timely, from Settlement Class Members, and non-duplicative. *Id.*

To calculate the Cash Payment to each Class Member, the Settlement Administrator will first distribute monies from the Settlement Fund as outlined in the Settlement Agreement and then divide the Net Settlement Fund *pro rata* amongst the Settlement Class Members who filed valid Claim Forms.<sup>2</sup>

In addition to the Class Relief, all costs for administration and notice will be paid from the Settlement Fund. Also, Plaintiffs have previously moved for an award of attorneys' fees, reimbursement of expenses, and service awards, also to be paid from the non-reversionary Settlement Fund. *See* ECF Nos. 60, 61.

#### **IV. NOTICE AND CLAIMS ADMINISTRATION**

The Parties agreed to engage and the Court appointed Postlethwaite & Netterville ("P&N") to act as Settlement Administrator to oversee the administration of the Settlement. Preliminary Approval Order, ECF No. 55, ¶ 10.

##### **A. CAFA Notice**

P&N began its work by providing notice of the proposed Settlement pursuant to the Class Action Fairness Act 28 U.S.C. § 1715(b) ("the CAFA Notice"). Turner Decl. ¶ 5. At Novant's counsel's direction, on October 23, 2023, P&N sent the CAFA Notice to (i) the Attorneys General of all U.S. states and the Attorney General of the United States. *Id.* On March 11, 2024, supplemental notice containing the number of potential Settlement Class Members residing in each state was mailed to the Attorneys General of all U.S. states, as

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<sup>2</sup> The Settlement Administrator estimates that the pro rata payment to each Settlement Class Member who filed a valid and timely Claim will be approximately \$24.67. Turner Decl., ¶ 17.

well as the Attorney General of the United States. A copy of the CAFA Notice, supplemental CAFA Notice, and mail list are attached as Exhibit A to the Turner Declaration. ECF No. 63.

**B. Direct Mail Notice**

P&N received the Class List on December 6, 2023. *Id.* ¶ 6. The list contained 1,262,091 records. *Id.* P&N de-duplicated the data records based on name and address and determined that 1,361,159 unique Settlement Class Members existed to which notice should be issued (the “Class Notice List”). *Id.*

Beginning on January 4, 2023, P&N caused the Short-Form Notice to be sent via email (“Email Notice”) to the 1,159,953 deliverable email addresses on the Class Notice List. *Id.* ¶ 7. Ultimately, the Email Notice was successfully delivered to 1,147,225 email addresses, or 98.9% deliverability.

P&N also caused the Postcard Notice to be mailed via First-Class Mail to Settlement Class Members for which a mailing address was available from the Class Notice List and either (1) no deliverable email address was available or (2) Email Notice was not successfully delivered. The Postcard Notice included (a) the web address to the Settlement Website for access to additional information and documents, and (b) rights and options as a Settlement Class Member and the dates by which to act on those options, and the requested attorneys’ fees and expenses, and (c) the date of the Final Approval Hearing. The Notice mailing began on January 4, 2024, and was completed on or before February 1, 2024, in accordance with the Preliminary Approval Order. *Id.* ¶ 8. Prior to the mailing, all mailing addresses were checked against the National Change of Address (NCOA) database

maintained by the United States Postal Service (“USPS”). In addition, the addresses were certified via the Coding Accuracy Support System (CASS) to ensure the quality of the zip code and verified through Delivery Point Validation (DPV) to verify the accuracy of the addresses. *Id.* ¶ 9. P&N successfully mailed Postcard Notice to 202,564 Settlement Class Members. *Id.* ¶ 15. In total, notice reached 1,349,789 Settlement Class Members, or 99.2% of the Class. *Id.*

### **C. Settlement Post Office Box, Website, Toll-Free Number, and Email Support**

In addition to the individual direct notice provided, P&N created a dedicated Settlement Website. *Id.* ¶ 12. The Settlement Website “went live” on September 5, 2023, and contains details of the Settlement, including the Settlement benefits, contact information for the Settlement Administrator, how to submit a claim, the procedure for how to opt out of or object to the Settlement, Frequently Asked Questions, all related Court-documents, and a copy of the Long Form Notice.<sup>3</sup> *Id.* The Settlement Website provided Settlement Class Members with the opportunity to file Claim Forms online as well as downloadable versions of the claim form. *Id.* As of May 15, 2024, the Settlement Website received 248,684 unique visits. *Id.* ¶ 8. The Settlement Website will remain active until 120 days after the Effective Date of the Settlement. S.A. ¶ 49.

P&N also established a toll-free help line (“Toll-Free Number”), with an Interactive Voice Response (“IVR”) system, to provide Settlement Class Members with additional

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<sup>3</sup> A copy of the Long Form Notice is attached to the Settlement Agreement (ECF 52-1) as Exhibit B.



information about the settlement, which is available 24 hours per day, seven days per week. *Id.* ¶ 13. Settlement Class Members can call and interact with the IVR system, which provides important settlement information and offers the ability to leave a voicemail message to address specific requests or issues. *Id.* As of May 15, 2024, the IVR has received 8,157 calls for a total of 20,588 minutes. *Id.*

P&N established an Email address, info@nhprivacysettlement.com, to provide an additional option for Settlement Class Members to ask specific questions and make requests to the Settlement Administrator for support. As of May 15, 2024, P&N has and responded to 2,836 emails. *Id.* ¶ 14.

#### **D. Claims**

The timing of the claims process was structured to ensure that all Settlement Class Members had adequate time to review the terms of the Settlement Agreement, make a claim or decide whether they would like to opt-out or object. The deadline to file a claim was May 6, 2024, and as of May 15, 2024, P&N has received 161,766 claims. *Id.* ¶ 17. Of these, P&N has determined that 159,881 claims (approximately 11.7% of the Settlement Class Members) are timely, from Settlement Class Members, and non-duplicative. *Id.*

#### **E. Requests for Exclusion and Objections**

Settlement Class Members were provided up to and including April 4, 2024—ninety days after the Notice period began and sixty days after the Notice period completed—to object to or to request exclusion from the Settlement. Preliminary Approval Order, § VI. Similar to the timing of the Claims Process, the timing with regard to objections and

requests for exclusion was structured to give Settlement Class Members sufficient time to access and review the Settlement documents—including Plaintiffs’ Motion for Attorneys’ Fees, which was filed fifteen (15) days prior to the deadline for Settlement Class Members to object or exclude themselves from the Settlement. *Id.* As of May 15, 2024, P&N has received only thirty-seven (37) timely exclusion requests and no objections to the Settlement. *Id.* ¶¶ 18-19.

## V. PRELIMINARY APPROVAL

Plaintiffs filed the Motion for Preliminary Approval on October 12, 2023, and the Court entered the Preliminary Approval order on November 6, 2023. ECF Nos. 51, 52, 55. In the Preliminary Approval Order, the Court appointed Plaintiffs Keith David Allen, Karyn Cook, Daymond Cox, Kevin Curry, Meghan Curry, Dr. Richard Nero, David Novack, Cheryl Taylor, Fernando Valencia, and Natalie Wells-Reyes as Class Representatives pursuant to Rule 23(e)(2)(A) and Gary M. Klinger and Scott C. Harris of Milberg Coleman Bryson Phillips Grossman, PLLC as Class Counsel. Rule 23(e)(2)(A); Preliminary Approval Order ¶¶ 8-9. The Court also appointed P&N as the Settlement Administrator. *Id.* ¶ 10. The Court further approved the forms of notice—which state the amount of attorneys’ fees that would be requested, the fact that costs and expenses would be requested, and the amount of service awards that would be requested—and approved the plan for disseminating notice to the Class. *Id.* ¶¶ 11-15; S.A. Exs. B-C.

Settlement Class Members had until April 4, 2024, to submit any requests for exclusions and objections. Preliminary Approval Order, ¶¶ 16-18. Settlement Class Members also had until May 6, 2024, to submit claims. *Id.* ¶ 15. Class Counsel submitted

a separate Motion for Attorneys' Fees, filed on March 20, 2024—the Court-ordered deadline to do so. *Id.* In the Court's Preliminary Approval Order, the Court scheduled the Final Approval Hearing for June 6, 2024, at 9:30 a.m., at which time the Court will determine whether: (1) the Settlement is fair, reasonable, and adequate; (2) the Settlement Class should be finally certified; (3) the preliminary appointment of Class Counsel should be made final; (4) the preliminary appointment of the Class Representatives should be made final; (5) Class Counsel's Motion for Attorneys' Fees should be granted; and (6) a final judgment should be entered. ECF No. 55, ¶ 22.

## VI. LEGAL STANDARD

Plaintiffs bring this motion pursuant to Federal Rule of Civil Procedure 23(e), under which a class action may not be settled without approval of the Court. Fed. R. Civ. P. 23(e). If the court concludes that the proposed settlement is “fair, reasonable, and adequate,” it will give final approval to the settlement. *In re Red Hat, Inc. Sec. Litig.*, 5:04-CV-473-BR(3), 2010 WL 2710517, at \*1 (E.D.N.C. June 11, 2010) (citations omitted);<sup>4</sup> *see also In re Jiffy Lube Sec. Litig.*, 927 F.2d 155, 158-59 (4th Cir. 1991) (“*Jiffy Lube*”). The court begins with a “strong initial presumption that the compromise is fair and reasonable.” *S.C. Nat. Bank v. Stone*, 139 F.R.D. 335, 339 (D.S.C. 1991).

The Court must make a determination as to the fairness, reasonableness, and adequacy of the settlement terms. Fed. R. Civ. P. 23(e)(2); *Manual for Complex Litigation*

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<sup>4</sup> Report and recommendation adopted, 5:04-CV-473-BR, 2010 WL 2710446 (E.D.N.C. July 8, 2010).

(*Fourth*) ("MCL"), § 21.632 (4th ed. 2004). "Fairness" is determined by examining "(1) the posture of the case at the time settlement was proposed, (2) the extent of discovery that had been conducted, (3) the circumstances surrounding the negotiations, and (4) the experience of counsel in the area of . . . class action litigation." *Jiffy Lube*, 927 F.2d at 158-159; *Horton v. Merrill Lynch, Pierce, Fenner & Smith*, 855 F. Supp. 825, 828 (E.D.N.C. 1994).

"Adequacy" is determined by examining "(1) the relative strength of plaintiffs' case on the merits, (2) the existence of any difficulties of proof or strong defenses the plaintiffs are likely to encounter if the case goes to trial, (3) the anticipated duration and expense of additional litigation, (4) the solvency of the defendants and the likelihood of recovery on a litigated judgment, and (5) the degree of opposition to the settlement." *Jiffy Lube*, 927 F.2d at 159.

The primary concern for a court in reviewing a proposed class settlement is to ensure that the rights of class members have received sufficient consideration in settlement negotiations. *Jiffy Lube*, 927 F.2d at 158-59. Approval of a class action settlement is committed to the "sound discretion of the district courts to appraise the reasonableness of particular class-action settlements on a case-by-case basis, in light of the relevant circumstances." *In re MicroStrategy, Inc. Sec. Litig.*, 148 F. Supp. 2d 654, 663 (E.D. Va. 2001).

Moreover, as the Fourth Circuit has recognized, courts strongly favor and encourage settlements. *See, e.g., United States v. Manning Coal Corp.*, 977 F.2d 117, 120 (4th Cir. 1992) ("It has long been clear that the law favors settlement."). "This is particularly true in

class actions” and other complex matters, where the inherent costs, delays, and risks of continued litigation might otherwise overwhelm any potential benefit the class could hope to obtain. *See, e.g., Six v. LoanCare, LLC*, No. 5:21-cv-00451, 2022 WL 16747291, at \*3 (S.D. W. Va. Nov. 7, 2022) (slip copy) (quoting *Sullivan v. DB Invs., Inc.*, 667 F.3d 273, 311 (3d Cir. 2011) and citing *In re PaineWebber Ltd. P’ships Litig.*, 147 F.3d 132, 138 (2d Cir. 1998 (noting the “strong judicial policy in factor of settlements, particularly in the class action context”))).

Plaintiffs now ask this Court to grant final approval of the proposed Settlement as fair, adequate, and reasonable so that Plaintiffs and Settlement Class Members may begin to appreciate the monetary and non-monetary benefits of the Settlement.

## **VII. ARGUMENT**

### **A. The Notice Satisfies Federal Rule of Civil Procedure 23 and Due Process**

To satisfy due process, notice to class members must be the best practicable and reasonably calculated under all the circumstances to apprise interested parties of the pendency of the action and afford them an opportunity to present their objections. Fed. R. Civ. P. 23(e); *Phillips Petroleum Co. v. Shutts*, 472 U.S. 797, 812 (1985). Notice provided to the class must be sufficient to allow class members “a full and fair opportunity to consider the proposed decree and develop a response.” *Mullane v. Central Hanover Bank & Trust Co.*, 339 U.S. 306, 315 (1950). While individual notice should be provided where class members can be located and identified through reasonable effort, notice may also be provided by U.S. Mail, electronic, or other appropriate means. Fed. R. Civ. P. 23(c)(2)(B). Under Rule 23(c)(2)(B), the notice must:

(i) clearly and concisely state in plain, easily understood language: (i) the nature of the action; (ii) the definition of the class certified; (iii) the class claims, issues, or defenses; (iv) that a class member may enter an appearance through an attorney if the member so desires; (v) that the court will exclude from the class any member who requests exclusion; (vi) the time and manner for requesting exclusion; and (vii) the binding effect of a class judgment on members under Rule 23(c)(3).

*Id.*

Here, the direct email and mail Notice of Proposed Settlement (in Postcard format) is consistent with Notice programs approved by the Fourth Circuit. *See, e.g., McAdams v. Robinson*, 26 F.4th 149, 158 (4th Cir. 2022) (notice by email, postcard, and longform deemed adequate); *Johnson v. Goodwin*, No. 1:18CV467, 2024 WL 1097753, at \*5 (M.D.N.C. Mar. 6, 2024) (email notice coupled with publication plan deemed adequate). As in *McAdams*, the notices all contained the URL of or hyperlinked to the settlement website, which contains the full Settlement Agreement, the Long-Form notice, the Short-Form notice, and FAQs. The Notice adequately informed Settlement Class Members of the nature of the action, the definition of the class, the claims at issue, the ability of a Settlement Class Member to object or exclude themselves, and/or enter an appearance through an attorney, that the Court will exclude any class member who requests exclusion, and the binding effect of final approval and a class judgment. *See* S.A. Exs. B-C; ECF No. 52-1. The Notice utilized clear and concise language that is easy to understand, and the Notice was organized in a way that allowed Settlement Class Members to easily find any section that they may be looking for. Thus, it was substantively adequate.

Moreover, the Settlement Administrator—with the assistance of the Parties—has taken all necessary measures to ensure notice reached as many of the Settlement Class Members as possible. Direct notice was sent to 100% of the Settlement Class Members, reaching 99.2% of the Settlement Class. Turner Decl. ¶ 15. Such notice complies with the program approved by this Court in its Preliminary Approval Order, is consistent with (and better than) notice programs approved in the Fourth Circuit and across the United States, is considered a “high percentage,” and is within the “norm.” *See* Barbara J. Rothstein & Thomas E. Willging, Fed. Jud. Ctr., “Managing Class Action Litigation: A Pocket Guide for Judges”, 27 (3d Ed. 2010); *Smith v. Res-Care, Inc.*, No. CV 3:13-5211, 2015 WL 6479658, at \*5 (S.D.W. Va. Oct. 27, 2015) (approving a “92.13% effective delivery rate to identified Class Members” as an “acceptable, and event exceptional, rate”); *In re Serzone Prods. Liab. Litig.*, 231 F.R.D. 221, 236 (S.D. W. Va. 2005) (approving publication notice rate of approximately 80% of the U.S. population where Settlement Class Members were exposed to notice an average of 2.6 times throughout notice program).

**B. The Settlement Class Should be Finally Certified for Settlement Purposes**

As Plaintiffs set forth at length in their Motion for Preliminary Approval, the proposed Settlement Class satisfies all of the requirements of Rule 23. *See* Fed. R. Civ. P. 23(a), (b)(3). The Court preliminarily certified the Settlement Class in its Preliminary Approval Order. Prelim. Approval Order, ECF No. 55, ¶ 4. Nothing has occurred that would change the Court’s previous determination that the action satisfies the requirements under Rule 23. Fed. R. Civ. P. 23(a), (b)(3). Specifically, the action still meets the

requirements of numerosity, commonality, typicality, adequacy of representation, predominance, and superiority under Rule 23(a) and (b)(3). *Id.* Thus, the Court should finally certify the Settlement Class for settlement purposes.

**C. The Settlement is Fair, Reasonable, and Adequate and Should Be Approved**

**1. The Terms of the Settlement Warrant Final Approval under the *Jiffy Lube* Test**

To determine final approval, the Fourth Circuit “adopted a bifurcated analysis, separating factors relating to the ‘fairness’ of the settlement from those relating to its ‘adequacy’.” *Horton*, 855 F. Supp. at 828.<sup>5</sup> Fairness focuses on whether the proposed settlement was the product of good faith bargaining at arm’s length, free from collusion. *Jiffy Lube*, 927 F.2d at 159. Adequacy “focuses on whether the consideration provided to the class members is sufficient.” *Beaulieu v. EQ Indus. Servs., Inc.*, No. 5:06-CV-00400BR, 2009 WL 2208131, at \*23 (E.D.N.C. July 22, 2009). The proposed settlement is “not to be judged against a hypothetical or speculative measure of what might have been achieved by negotiators” in the best of all possible deals. *Linney v. Cellular Alaska P’ship*,

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<sup>5</sup> “In the Fourth Circuit, the Rule 23(e)(2) analysis has been condensed into the two-step *Jiffy Lube* test which examines the fairness and adequacy of the settlement.” *Skochin v. Genworth Fin., Inc.*, No. 3:19-cv-49, 2020 WL 6697418, at \*2 (E.D. Va. Nov. 12, 2020); *In re Lumber Liquidators Chinese-Manufactured Flooring Prods., Sales Pracs. & Prods. Liab. Litig.*, 952 F.3d 471, 484 (4th Cir. 2020) (“[B]ecause our factors for assessing class action settlement almost completely overlap with the new Rule 23(e)(2) factors, the outcome ... would be the same under both our factors and the Rule’s factors.”); *see also Yost v. Elon Prop. Mgmt. Co.-Lexford Pools 1/3, LLC*, No. ELH-21-1520, 2023 WL 185178, at \*4 (D. Md. Jan. 13, 2023) (same and granting final approval after evaluating adequacy and fairness of settlement under *Jiffy Lube* factors).



151 F.3d 1234, 1242 (9th Cir. 1998) (affirming district court's final approval of class settlement).

## **2. The Settlement Terms Meet the *Jiffy Lube* Adequacy Requirement**

In analyzing the adequacy of a proposed settlement, the Court should consider the *Jiffy Lube* factors: (1) the relative strength of the case on the merits; (2) any difficulties of proof or strong defenses the plaintiff and class would likely encounter if the case were to go to trial; (3) the expected duration and expense of additional litigation; (4) the solvency of the defendants and the probability of recovery on a litigated judgment; and (5) and the degree of opposition to the proposed settlement. *Beaulieu*, 2009 WL 2208131 at \*26 (citing *Jiffy Lube*, 927 F.2d at 158; *Horton*, 855 F. Supp. at 829-30).

### **a. The Relative Strength of the Case, the Risks, and the Duration and Expense of Additional Litigation Weigh in Favor of Final Approval**

By their very nature, because of the many uncertainties of outcome, difficulties of proof, and lengthy duration, class actions readily lend themselves to compromise. *See S.C. Nat'l Bank v. Stone*, 749 F. Supp. 1419, 1423 (D.S.C. 1990) (noting that settlement spares litigants the uncertainty, delay, and expense of a trial and appeals while simultaneously reducing the burden on judicial resources). Here, the first three *Jiffy Lube* factors are closely related, and weigh in favor of final approval of the proposed settlement.

The value achieved through the Settlement Agreement is guaranteed, whereas the chances of prevailing on the merits are uncertain. While Plaintiffs believe their case is strong, there would be substantial risk in litigating the case. Cases such as this, involving

alleged violations of privacy based on tracking technology, are incredibly novel, complex, risky, and expensive. *See, e.g., In re Google LLC St. View Elec. Commc'ns Litig.*, 611 F. Supp. 3d 872, 879, 888 (N.D. Cal. 2020), *aff'd sub nom. In re Google Inc. St. View Elec. Commc'ns Litig.*, 21 F.4th 1102 (9th Cir. 2021) (describing as “a risky case” a class action against Google for violations of the Electronic Communications Privacy Act of 1986 (“ECPA”) for “us[ing] its Street View vehicles to intentionally intercept and store electronic communications transmitted by class members over unencrypted wireless internet connections” and approving a settlement which provided for injunctive relief and a \$13 million settlement fund used to fund *cy pres* awards); *Campbell v. Facebook, Inc.*, 951 F.3d 1106, 1112, 1115 (9th Cir. 2020) (affirming approval of settlement in class action alleging Facebook violated the ECPA by capturing, reading, and using website links included in private messages sent or received by class members and which the District Court described as “very risky for the class.”)

These same issues exist in data breach privacy actions, which are a close relative to this one. *See, e.g., In re Equifax Inc. Customer Data Sec. Breach Litig.*, No. 1:17-MD-2800, 2020 WL 256132, at \*32-33 (N.D. Ga. Mar. 17, 2020) (recognizing the complexity and novelty of issues in data breach class actions); *Gordon v. Chipotle Mexican Grill, Inc.*, No. 17-cv-01415-CMA-SKC, 2019 WL 6972701, at \*1 (D. Colo. Dec. 16, 2019) (“Data breach cases ... are particularly risky, expensive, and complex.”) (“This field of litigation is evolving; there is no guarantee of the ultimate result.”). This case involves 1,361,159 class members, complicated and technical facts, a well-funded and motivated defendant, and a novel theory of damages on behalf of Plaintiffs.

There are numerous substantial hurdles Plaintiffs would have to overcome before the Court might find a trial appropriate, including a ruling on Defendant’s motion to dismiss, Plaintiffs’ motion for class certification, and motions for summary judgment. Like any complex class action, tracking pixel cases are challenging and time consuming to litigate. This is particularly true here, where Novant disputes Plaintiffs’ allegations and denies that Plaintiffs have even been harmed let alone that it is liable for any harm Plaintiffs suffered. Novant has indicated it will vigorously defend the case. While Plaintiffs believe their claims are strong, success is not guaranteed. Thus, despite Plaintiffs’ confidence in the strength of this case, numerous legal issues and factual disputes exist that undermine the certainty of a more favorable outcome for the Settlement Class.

Rather than face this risk and uncertainty, the Settlement allows for Settlement Class Members to obtain benefits within the near future—as opposed to potentially waiting for years—and eliminates the possibility of receiving no benefits whatsoever. *See In re CertainTeed Fiber Cement Siding Litig.*, 303 F.R.D. 199, 216 (E.D. Pa. 2014) (“[I]f the parties were to continue to litigate this case, further proceedings would be complex, expensive and lengthy, with contested issues of law and fact .... That a settlement would eliminate delay and expenses and provide immediate benefit to the class militates in favor of approval.”).

Litigating this case to a favorable conclusion will require a considerable amount of time and resources and weighs in favor of accepting the Settlement now. *See In re AT & T Mobility Wireless Data Servs. Sales Litig.*, 270 F.R.D. 330, 347 (N.D. Ill. 2010) (“Even if Plaintiffs were to succeed on the merits at some future date, a future victory is not as

valuable as a present victory. Continued litigation carries with it a decrease in the time value of money, for “[t]o most people, a dollar today is worth a great deal more than a dollar ten years from now.”) (internal citation omitted)).

Here, the monetary relief of a *pro rata* share of the \$6,660,000 non-reversionary common fund (minus the costs of settlement administration and any award of attorneys’ fees, expenses, and service awards) provided for in the Settlement represents a significant and excellent result for the Settlement Class. This sizeable recovery for the Settlement Class represents real, meaningful benefits for Settlement Class Members. It provides benefits to all Settlement Class Members who make a claim, compensating any who have experienced violations of their privacy as a result of Novant’s use of the Tracking Tools. Accordingly, the Settlement easily weighs in favor of final approval.

**b. The Solvency of Novant is a Neutral Factor**

There is no evidence that Novant is in danger of becoming insolvent. Thus, this factor is neutral in the analysis and does not preclude the Court from granting final approval.

**c. The Degree of Opposition to the Proposed Settlement**

The reaction of the Settlement Class to the proposed Settlement has been undeniably positive. As of May 15, 2024, long after the April 4, 2024 exclusion deadline, out of the 1,361,159 Settlement Class Members who were sent notice, P&N received only thirty-seven (37) timely exclusion requests. Turner Decl. ¶ 18. Moreover, as of May 15, 2024, P&N has received no objections to the Settlement. *Id.* ¶ 19. This is a *de minimis* number of requests for exclusion, and the opt-outs do not undercut the conclusion that the Settlement

satisfies the adequacy requirement. *See Skochin*, 2020 WL 6697418, at \*4 (proposed settlement satisfied adequacy requirement with 191 opt-outs and 32 objections out of a class of 207,000). “It is well established that the absence of a large number of objections to a proposed class action settlement raises a strong presumption that the terms of a proposed class settlement action are favorable to the class members.” *West v. Continental Automotive, Inc.*, No. 3:16-cv-00502-FDW-DSC, 2018 WL 1146642, at \*6 (W.D.N.C. Feb. 5, 2018)) (quoting *National Rural Telecom. Coop. v. DIRECTV, Inc.*, 221 F.R.D. 523, 529 (C.D. Cal. 2004) (collecting cases)). The presumption in favor of final approval applies here, with no objection to the Settlement and a negligible number of opt-outs.

### **3. The Settlement Terms Meet the *Jiffy Lube* Fairness Requirement**

The Fourth Circuit has listed four factors that a court should consider in deciding whether a proposed settlement agreement is fair and was reached in good faith and without collusion: (1) the posture of the case at the time it settled; (2) the extent of discovery that had been conducted; (3) the circumstances surrounding the negotiations; and (4) the relevant experience of counsel. *Beaulieu*, 2009 WL 2208131 at \*24 (citing *Jiffy Lube*, 927 F.2d at 158-59; *Horton*, 855 F. Supp. at 828).

“A proposed class action settlement is considered presumptively fair where there is no evidence of collusion and the parties, through capable counsel, have engaged in arms’ length negotiations.” *Harris v. McCrackin*, Nos. 2:03-3845-23, 2:03-3943-23, 2:04-2314-23, 2006 WL 1897038, at \*5 (D.S.C. July 10, 2006); *see also ADESSO Homeowners’ Ass’n v. Holder Properties, Inc.*, No. 3:16-cv-710-JFA, 2017 WL 11272589, at \*8 (D.S.C. May 23, 2017) (“[A] proposed class action settlement is considered presumptively fair where

there is no evidence of collusion and the parties, through capable counsel, have engaged in arms' length negotiations.”). This presumption applies here.

This case settled in the wake of the Court's decision on Defendant's motion to dismiss and as the parties were beginning to engage in fact and expert discovery. This was a propitious time for settlement, as the Parties could direct their resources towards a possible resolution, as opposed to lengthy and expensive formal discovery and protracted litigation. The Settlement is the result of protracted and intense, arm's-length negotiations between highly experienced attorneys who are familiar with class action litigation—and privacy class actions in particular—and with the legal and factual issues in these cases. *See* Klinger Decl. ¶¶ 21-38 & Exs. A-F thereto; Declaration of Scott C. Harris in Support of Plaintiffs' Unopposed Motion for Preliminary Approval of the Class Action Settlement, ECF No. 53, ¶ 11; Supplemental Declaration of Gary M. Klinger in Support of Plaintiffs' Unopposed Motion for Preliminary Approval of Class Action Settlement (“Supp. Klinger Decl.”) ¶¶ 2-5.

Before discussing potential settlement, the Parties completed an extensive investigation and exchanged informal discovery—both of which helped them to fully understand the strengths and weaknesses of their claims and defenses and the risks of continued litigation. Klinger Decl. ¶¶ 26, 32. The Parties then participated in a full day of mediation with Hunter R. Hughes, Esq., negotiating at arm's-length and communicating their positions through him. *Id.* ¶ 33. This session with Mr. Hughes did not result in an agreement to the principal terms of the Settlement. *Id.* Following their mediation session, the Parties continued negotiating back and forth for weeks before reaching a settlement in

principle and then for many weeks more negotiating the particular terms of the Settlement Agreement and associated exhibits. *Id.* Throughout all negotiations, Class Counsel and counsel for Novant fought hard for the interests of their respective clients, as evidenced by the motion practice in this case. Negotiations were at arm's-length, and there is no evidence of collusion.

Accordingly, the Settlement satisfies the *Jiffy Lube* test for fairness and adequacy, and the Settlement should therefore be finally approved by the Court.

### VIII. CONCLUSION

Plaintiffs have negotiated a fair, adequate, and reasonable settlement that guarantees Settlement Class Members substantial, immediate relief in the form of a *pro rata* payment from a non-reversionary \$6,660,000 common fund. For all the reasons stated above, Plaintiffs respectfully request this Court grant their Motion for Final Approval of the Class Action Settlement, finally certify the Settlement Class, and determine that the Notice met the requirements of Rule 23(c)(2)(B) and due process.<sup>6</sup>

Respectfully submitted this 23rd day of May 2024.

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<sup>6</sup> A [Proposed] Final Approval Order and Judgment is attached hereto as **Exhibit 1**.

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**CERTIFICATION OF WORD COUNT**

I hereby certify that the foregoing brief complies with Local Rule 7.3(d) and that this brief does not exceed 6,250 words.

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**CERTIFICATE OF SERVICE**

I, Scott C. Harris, hereby certify that on May 23, 2024, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system, which will send notification of such filing to counsel of record via the ECF system.

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# **EXHIBIT 1**

**UNITED STATES DISTRICT COURT  
MIDDLE DISTRICT OF NORTH CAROLINA**

IN RE: NOVANT HEALTH, INC.

LEAD Case No. 1:22-cv-00697-CCE-JEP  
Consolidated with: 1:22-cv-00700-CCE-JEP;  
1:22-cv-00709-CCE-JEP;  
1:22-cv-00799-CCE-JEP; and  
1:22-cv-00970-CCE-JEP

**[PROPOSED] FINAL APPROVAL ORDER AND JUDGMENT**

This matter is before the Court on Plaintiffs’ Unopposed Motion for Final Approval of Class Action Settlement (“Final Approval Motion”)<sup>1</sup> and Plaintiffs’ Motion for an Award of Attorneys’ Fees, Reimbursement of Expenses, and Service Awards to Class Representatives (“Fees, Costs, and Service Awards Motion”). Having fully considered the issues, the Court hereby **ORDERS** as follows:

Pursuant to the notice requirements set forth in the Settlement Agreement and in the Court’s November 6, 2023 Order granting Plaintiffs’ unopposed motion for preliminary approval of the Settlement (“Preliminary Approval Order”), the Settlement Class was notified of the terms of the proposed Settlement, of the right of members of the Settlement Class to opt-out or object, and of the right of members of the Settlement Class to be heard at a Final Approval Hearing to determine, *inter alia*: (1) whether the terms and conditions of the Settlement Agreement are fair, reasonable, and adequate for the release of the claims

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<sup>1</sup> The terms of the Settlement are set forth in a Settlement Agreement and Release, dated October 12, 2023 (“Settlement Agreement”) with accompanying exhibits attached as Exhibit 1 to Plaintiffs’ Memorandum in Support of Unopposed Motion for Preliminary Approval of Class Action Settlement, filed on October 12, 2023. ECF No. 52-1.

contemplated by the Settlement Agreement; and (2) whether judgment should be entered dismissing this Action with prejudice.

A Final Approval Hearing was held on June 6, 2024. Prior to the Final Approval Hearing, on March 20, 2024, Plaintiffs filed the Fees, Costs, and Service Awards Motion, and on May 23, 2024, Plaintiffs filed the Final Approval Motion. Counsel for the parties appeared in person and presented arguments in support of final approval of the Settlement.

Having heard the presentations of Class Counsel and Defendant's counsel, having reviewed the submissions presented with respect to the proposed Settlement, having considered the Fees, Costs, and Service Awards Motion, and having reviewed the materials in support thereof, for the reasons stated on the record during the Final Approval Hearing and for good cause appearing,

**IT IS HEREBY ORDERED** that:

1. The Final Approval Motion and the Fees, Costs, and Service Awards Motion are **GRANTED** as stated herein.
2. The Settlement Agreement, including the exhibits attached thereto, is approved as fair, reasonable, and adequate, in accordance with Rule 23(e) of the Federal Rules of Civil Procedure. This Final Approval Order and Judgment incorporates by reference the definitions in the Settlement Agreement, and all capitalized terms used herein shall have the same meaning as set forth in the Settlement Agreement unless otherwise set forth in this Order.

3. Jurisdiction: The Court has jurisdiction over the subject matter of this Litigation and over all claims raised therein and all parties thereto, including the Settlement Class.

4. The Settlement is Fair, Reasonable, and Adequate: The Court finds that the Settlement was entered into by the parties for the purpose of settling and compromising disputed claims, and is fair, reasonable, and adequate, and in the best interests of all those affected by it. The Settlement Agreement was entered in good faith following informed, arm's-length negotiations conducted by experienced counsel with the assistance of a well-respected mediator and is non-collusive.

5. Class Certification for Settlement Purposes Only: For purposes of the Settlement only, the Court finds and determines that the Action may proceed as a class action under Rule 23(b)(3) of the Federal Rules of Civil Procedure, and that: (a) the Settlement Class certified herein is sufficiently numerous, as it includes approximately 1,361,159 people, and joinder of all such persons would be impracticable; (b) there are questions of law and fact that are common to the Settlement Class, and those questions of law and fact common to the Settlement Class predominate over any questions affecting any individual Settlement Class Member; (c) the claims of the Plaintiffs are typical of the claims of the Settlement Class they seek to represent for purposes of settlement; (d) a class action on behalf of the Settlement Class is superior to other available means of adjudicating this dispute; and (e) as set forth below, Plaintiffs and Class Counsel are adequate representatives of the Settlement Class. The proposed Class satisfies all of Rule 23's requirements, so the Court will finally certify the Settlement Class. Defendant retains all

rights to assert that this action may not be certified as a class action, other than for settlement purposes.

6. Class Definition: The Court hereby certifies, for settlement purposes only, a Settlement Class defined as:

All individuals residing in the United States who Defendant identified as potentially having their personal or health-related information disclosed to a third party because of Defendant's use of Tracking Tools on Defendant's websites or MyChart patient portal between May 1, 2020, and August 12, 2022. Excluded from the Class are: (i) Defendant, any entity in which Defendant has a controlling interest, and Defendant's affiliates, parents, subsidiaries, officers, directors, legal representatives, successors, subsidiaries, and assigns; (ii) any judge, justice, or judicial officer presiding over the Litigation and the members of their immediate families and judicial staff; and (iii) any individual who timely and validly excludes themselves from the Settlement.

7. Excluded from the Class are: (i) Defendant, any entity in which Defendant has a controlling interest, and Defendant's affiliates, parents, subsidiaries, officers, directors, legal representatives, successors, subsidiaries, and assigns; (ii) any judge, justice, or judicial officer presiding over the Litigation and the members of their immediate families and judicial staff; and (iii) any individual who timely and validly excludes themselves from the Settlement.

8. Class Notice: The approved Notice Program provided for a copy of the Postcard Notice to be mailed and/or emailed to all Settlement Class Members for whom a valid address is available, and additional notice via the Long Form Notice posted on the Settlement Website for those whose mailing addresses were not available within Defendant's records. For mailed notices returned with a forwarding address, the Settlement Administrator mailed Short Form Notices to the forwarding addresses. The Settlement

Administrator maintained the Settlement Website, which provided information about the Settlement, including copies of relevant Court documents, the Settlement Agreement, the Long Form Notice, and the Claim Form. The Settlement Administrator also maintained a toll-free number with interactive voice response, FAQs, and an option to speak to a live operator to address Settlement Class Members' inquiries.

9. Findings Concerning Notice: The Court finds and determines that the Notice Program, preliminarily approved on November 6, 2023 and implemented on January 4, 2024, constituted the best notice practicable under the circumstances, constituted due and sufficient notice of the matters set forth in the notices to all persons entitled to receive such notices, and fully satisfies the requirements of due process, Rule 23 of the Federal Rules of Civil Procedure, 28 U.S.C. § 1715, and all other applicable laws and rules. The Notice Program involved direct notice via mail and/or email and the Settlement Website providing details of the Settlement, including the benefits available, how to exclude or object to the Settlement, when the Final Approval Hearing would be held, and how to inquire further about details of the Settlement. The Court further finds that all of the notices are written in plain language and are readily understandable by Settlement Class Members. The Court further finds that notice has been provided to the appropriate state and federal officials in accordance with the requirements of the Class Action Fairness Act, 28 U.S.C. § 1715, drawing no objections.

10. Appointment of Class Representatives: The Court appoints Plaintiffs Keith David Allen, Karyn Cook, Daymond Cox, Kevin Curry, Meghan Curry, Dr. Richard Nero,



David Novack, Cheryl Taylor, Fernando Valencia, and Natalie Wells-Reyes as Settlement Class Representatives pursuant to Federal Rule of Civil Procedure 23(a).

11. Appointment of Class Counsel: The Court appoints Gary M. Klinger and Scott Harris of Milberg Coleman Bryson Phillips Grossman, PLLC as Class Counsel.

12. Exclusion from Class: Any person falling within the definition of the Settlement Class had the opportunity, upon request, to be excluded or “opt out” from the Class. The thirty-six (36) person(s) who opted to be excluded from the Settlement shall have no rights under the Settlement, shall not share in the distribution of the Settlement benefits, and shall not be bound by the Settlement or any final judgment entered in this Action.

13. Objections and Appearances: Any Settlement Class Member had the opportunity to enter an appearance in the Action, individually or through counsel of their own choice. Any Settlement Class Member also had the opportunity to object to the Settlement and the attorneys’ fees and expenses award and to appear at the Final Approval Hearing and show cause, if any, why the Settlement should not be approved as fair, reasonable, and adequate to the Settlement Class, why a final judgment should not be entered thereon, why the Settlement should not be approved, or why the attorneys’ fees and expenses award should not be granted, as set forth in the Court’s Preliminary Approval Order. There were no objections submitted in this case to either the Settlement or the attorneys’ fees and expenses award. Any Settlement Class Member who did not make their objections in the manner and by the date set forth in ¶ 18 of the Court’s Preliminary Approval Order shall be deemed to have waived any objections and shall be forever barred

from raising such objections in this or any other action or proceeding, absent further order of the Court.

14. Release: Upon the Effective Date of this Order, the Releasing Persons, including Plaintiffs and each Settlement Class Member, will be deemed to have fully, finally, and forever completely released, relinquished, and discharged the Released Persons from any and all past, present, and future claims, counterclaims, lawsuits, set-offs, costs, expenses, attorneys' fees and costs, losses, rights, demands, charges, complaints, actions, suits, causes of action, obligations, debts, contracts, penalties, damages, or liabilities of any nature whatsoever, known, unknown, or capable of being known, in law or equity, fixed or contingent, accrued or unaccrued, and matured or not matured that arise out of, or are based upon or connected to, or relate in any way to the Pixel Disclosure or Defendant's use of Tracking Tools, the allegations in the Complaint, or that were or could have been asserted in the Litigation.

15. Attorneys' Fees and Costs: Class Counsel moved for an award of attorneys' fees and litigation expenses on March 20, 2024 (ECF No. 60), to which Defendant took no position (ECF No. 62). Class Counsel requested \$2,220,000.00 in attorneys' fees and reimbursement of expenses of \$17,034.77. The Court finds that Class Counsel's request for attorneys' fees and expenses is fair and reasonable, particularly in light of the results achieved through this litigation as well as the contingent nature of the fee award. Accordingly, Class Counsel are awarded attorneys' fees in the amount of \$2,220,000.00 and reimbursement of litigation expenses in the amount of \$17,034.77. These amounts shall be paid from the Settlement Fund in accordance with the terms of the Settlement.

16. Service Awards: Plaintiffs moved for their Service Awards on March 20, 2024 (ECF No. 60), to which Defendant took no position (ECF No. 62). Plaintiffs each requested a service award of \$2,500.00, for a total of \$25,000.00. The Court finds that Plaintiffs' requests for Service Awards are fair and reasonable, particularly in light of the results obtained for the Settlement Class as a direct result of Plaintiffs' willingness to act as Class Representatives and assist Class Counsel in this litigation. Accordingly, Plaintiffs are each awarded a Service Award in the amount of \$2,500.00. These amounts shall be paid from the Settlement Fund in accordance with the terms of the Settlement.

17. Payment to Settlement Class Members: The Claims Administrator shall make all required payments from the Settlement Fund in accordance with the amounts and the times set forth in the Settlement Agreement, including all payments to Settlement Class Members who submitted an approved claim, for the attorneys' fees and costs, for the service awards, and for all settlement administration costs.

18. Funds Held by Settlement Administrator: All funds held by the Settlement Administrator shall be deemed and considered to be *in custodia legis* of the Court and shall remain subject to the jurisdiction of the Court until such time as the funds are distributed pursuant to the Settlement or further order of the Court.

19. Dismissal with Prejudice: The above-captioned Action is hereby **DISMISSED WITH PREJUDICE**. Except as otherwise provided in this Final Approval Order and Judgment, the parties shall bear their own costs and attorneys' fees. Without affecting the finality of the Judgment hereby entered, the Court reserves jurisdiction over

the implementation of the Settlement, including enforcement and administration of the Settlement Agreement.

20. Plaintiffs' Unopposed Motion for Final Approval of Class Action Settlement and Plaintiffs' Motion for an Award of Attorneys' Fees, Reimbursement of Expenses, and Service Awards to Class Representatives are **GRANTED** and Final Judgment is hereby entered.

21. The Clerk is directed to **CLOSE THIS CASE** and **TERMINATE** any pending motions as **MOOT**.

**IT IS SO ORDERED.**

Dated: \_\_\_\_\_

\_\_\_\_\_  
HON. CHIEF JUDGE CATHERINE C. EAGLES  
UNITED STATES DISTRICT COURT JUDGE